TRAVEL REGISTRATION FORM

TRIP NAME AND DATE:.....

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PLEASE MAIL COMPLETED FORM WITH PAYMENT AND PASSPORT COPY TO:
Just Go Travel Group LLC, 636 S. RIVER RD, SUITE 100-I, DES PLAINES, IL 60016
OR E-MAIL: OFFICE@JUSTGOTRAVELGROUP.COM

FIRST, MIDDLE & LAST NAME MUST BE SUBMITTED AS IF APPEARS ON YOUR PASSPORT:

GUEST 1: FIRST NAME..... MIDDLE NAME.....

LAST NAME..... TITLE.....

STREET ADDRESS.....P.O.BOX:.....

CITY.....STATE.....ZIP CODE.....

DIETARY REQUIREMENT:.....

PHONE:..... ALT.PHONE:.....

E-MAIL:.....

BIRTH DATE:...../...../..... STATE OF BIRTH:..... SEX:.....

EMERGENCY CONTACT:.....PHONE:.....

GUEST 2: FIRST NAME..... MIDDLE NAME.....

LAST NAME..... TITLE.....

STREET ADDRESS.....P.O.BOX:.....

CITY.....STATE.....ZIP CODE.....

DIETARY REQUIREMENT:.....

PHONE:..... ALT.PHONE:.....

E-MAIL:.....

BIRTH DATE:...../...../..... STATE OF BIRTH:..... SEX:.....

EMERGENCY CONTACT:.....PHONE:.....

ROOMMATE(S):.....

IF NO ROOMMATE:.....TRY TO MACHME,.....SINGLEROOM (EXTRA COST-CHECK OUR WEBSITE)

Information regarding travel insurance can be found at:
www.allianztravelinsurance.com
or by calling:
EWELINY:**312-927-8677**
GOSI: **773-771-1745**
Group medical insurance will be offer during the pre-departure meeting.

ORGANIZER'S DETAILS:

1. The organizer of the tour/pilgrimage is Just Go Travel Group LLC, located at 636 S.River Rd, Suite 100-I, Des Plaines, Illinois 60016 ("agency"). **The Parish is not legally responsible for the organization of the above-mentioned trip. The Parish and the spiritual leader act solely as intermediaries in the process of collecting and transferring payments.**

REGISTRATION/ PAYMENTS:

1. Your reservation will be confirmed upon receipt of a deposit equal to 20% of the tour cost (for online bookings) or between $1,000 and $3,000 USD.The deposit amount varies based on the trip cost and may be subject to change. For details on the deposit required for your specific trip, please visit our website.
2. Payments can be made using the form provided below:
3. ZELLE (872-588-4009);
4. Check mailed to our office or a picture of the front of the check sent via email: office@justgotravelgroup.com (Please make the check out to Just Go Travel Group LLC and make sure the entire check is clear and visible);
5. Cash payments directly at our office;
6. Credit/debit card;
7. Wire transfer (for international clients) to a U.S. bank account. Details will be provided upon request.
8. We accept VISA, MASTERCARD, AMEX, and DISCOVER. A 4% processing fee applies to credit card transactions, including payments for visas, and admission tickets (For more information, please visit us or contact our office). by phone at 872-588-4009.
9. Trip costs are per person based on double occupancy. For solo travelers, we will make efforts to pair roommates of the same gender. Alternatively, a single room can be reserved for an additional fee, which varies based on hotel prices throughout the trip. Details about single room costs are available on our website (under the list of tour inclusions) or by contacting our office at 872-588-4009.
10. By booking on behalf of other participants, you are considered the designated contact person for all individuals included in the booking. You confirm that you have obtained their required consent and accept responsibility for ensuring the accuracy of all information provided on their behalf. We are not liable for any errors or omissions in the information you supply for completing a booking. As the primary contact, you are responsible for all payments related to the booking, notifying us of any changes or cancellations and keeping the other participants informed. By making the booking, you guarantee that you have the authority to accept and do accept these terms on behalf of all participants. NOTE: FOR AIR TRAVEL BOOKINGS, THE PAYER MUST PROVIDE US WITH THE PARTICIPANTS' CONTACT DETAILS (PHONE NUMBER, EMAIL, RESIDENTIAL ADDRESS) AND PASSPORT COPIES NO LATER THAN 105 DAYS BEFORE THE SCHEDULED DEPARTURE DATE.

CANCELLATION POLICY/ REFUNDS:

1. You may cancel your booking provided that any such cancellation is made in writing via email (office@justgotravelgroup.com), text message (872-588-4009) Messenger or Whats App (872-588-4009). The date we receive your cancellation notification will determine the applicable cancellation fees. We strongly recommend purchasing an optional travel protection program, provided the premium is paid and the reason for cancellation is covered under the policy.
2. Cancellations received 90 days or more (before the planned departure date) qualify for a refund of paid funds excluding payments for international and domestic flights, airline fees, and other non-refundable charges, such as admission or entrance fees. For cancellations made after the deposit has been paid a $100 non-refundable cancellation fee will apply, in addition to any applicable airline fees.
3. Cancellations received less than 90 days before departure are subject to the following deductions:
4. Cancellations received 90 to 61 days before departure: Refund of 70% of all payments made, excluding airline fees and other non-refundable charges (e.g., admission or entrance fees, dinners, visas, and other benefits or attractions;).
5. Cancellations received 60 to 31 days before departure: Refund of 50% of all payments made, excluding airline fees and other non-refundable charges (e.g., admission or entrance fees, dinners, visas, and other benefits or attractions;).
6. Cancellations received within 30 days of departure: Nonrefundable.
7. If permitted by airline policies, the client may receive credit for future use. A $100 service fee will apply.
8. Refunds (via check, wire transfer, or Zelle) for the applicable amount will be processed within 15—30 days from the date of the participant's written request and written approval by an agency representative. Cash refunds must be approved by the company's President and require the withdrawing participant to complete a form acknowledging receipt of the cash. Refunds are issued to the payer, the individual who made the payment and to whom the invoice was issued. In the event of the payer's death, legal heirs must provide the required documentation to confirm their entitlement to the refund.
9. Deposits may be transferred to another trip only if the request is made more than 65 days before the planned departure date. For trips involving flights, transfers are allowed only if airline tickets or non-refundable /non-exchangeable entrance tickets have not been purchased. Any associated handling fees will be the responsibility of the client.
10. Transferring a deposit to another trip within less than 65 days of the planned departure date is only permitted with written consent from an office representative. In this case, the client forfeits the right to cancel the trip selected as a replacement.

TRAVEL DOCUMENTS:

1. When reserving a tour, the client must provide a copy of their passport (or a valid ID or driver's license for domestic flights). Passports must be valid for at least six months beyond the return date. The client is responsible for ensuring the accuracy of the information on the document provided to the agency.
2. You are responsible for obtaining all necessary visas, permits, and certificates, including vaccination certificates, and insurance policies, required for the tour. If not included in the tour cost), the agency charges a fee of $30—$50 +for assisting with visa applications, plus the cost of the visa. This fee may be higher depending on the complexity of the application (with details available on our website or at the office). Note: If you choose to complete the application independently, you assume responsibility for any potential errors, delays, or other issues that may arise.
3. All required travel documents must be submitted to us no later than 90 days before the departure date. You are fully responsible for obtaining these documents and accept all consequences a rising from missing or incorrect documentation. Any information or advice we provide about visas, vaccinations, climate, clothing, baggage, or special equipment, is purely advisory, and offered as a courtesy. We are not liable for any errors or omissions in this information. Failure to provide passport details by the 90-day deadline may result in change fees or denial of travel. Discrepancies in the information provided may lead to additional fees, delays in receiving travel documents, or denial of travel. Any fees resulting from such discrepancies are the sole responsibility of the passenger.
4. For minors, please note that any child traveling alone, with adults who are not their legal guardians, or with only one parent may need an additional official document, in addition to their passport or ID card, this document must be signed by both parents, the other parent, or the legal guardian(s), granting permission for the child to travel. For youth trips or trips specifically for children, parents are also required to complete and submit additional consent forms, waivers, and other required documentation to the office.

CANCELLATION BY US:

1. We reserve the right to adjust the itinerary as necessary and to cancel any tour prior to departure including cancellations due to force majeure events. In the event of a tour cancellation beyond our control, such as a force majeure event, we will issue a future travel credit for the value of all funds you have paid, minus any nonrefundable deposits, and airline credits. This travel credit must be used within two years from the date of issuance.
2. We reserve the right to cancel a trip due to insufficient participant bookings. In such a case, clients will receive a refund of the amount paid within 14—45 days from the cancellation date or be offered an alternative date or trip. For air tours, the minimum group size required is 10 participants. Further details are available on our website or by contacting our office).

STATEMENTS OF RESPONSIBILITY:

1. The customer is responsible for reviewing and understanding the itinerary, travel dates and times, inclusions in the trip price, and any additional fees.
2. You are solely responsible for arriving on time at the designated starting point of the tour. Any delay or failure to arrive on time is your responsibility, as is arranging your transportation to the tour's starting location. If you fail to arrive on time or do not show up at all, we reserve the right to cancel your booking and apply any applicable cancellation fees. No discounts or refunds will be issued for missed or unused services, including those resulting from voluntary or involuntary termination/ or departure from the tour (e.g., illness, family emergencies, late arrival or early departure).
3. We and our subcontractors are not responsible for losses or additional expenses due to delays or changes in air schedules, hotel overbooking, other hotel-related issues, or causes and/or travel supplier cancellations or postponements.

DISCLUOSURES OF MEDICAL CONDITIONS:

1. If you have any medical conditions that could affect your ability to travel, participate in a tour, travel to remote areas without access to medical facilities, or impact the experience of others on the tour, you must notify us in writing as soon as possible, but no later than at the time of booking. Such conditions may include, but are not limited to, pregnancy, disabilities, or any other mental or physical conditions that may impact your fitness to travel. Failure to provide this information may result in a refusal of travel.
2. For your safety and the safe operation of the tour, we reserve the right to request additional information or professional medical opinions, and to act as operation of the tour we deem necessary to ensure the safety of all participants.
3. We also reserve the right to deny you permission to travel or participate in any aspect of a tour at any time if we determine that your physical or mental condition renders you unfit to travel or you pose a danger to yourself or others.
4. You are responsible for determining whether a tour is suitable for you. We strongly recommend consulting your physician to confirm your fitness for travel and participation in the planned activities. You should also seek your physician's guidance on necessary vaccinations and medical precautions, as we do not provide medical advice. It is your responsibility to assess and evaluate the risks and requirements of each aspect of the tour based on your personal circumstances, limitations, fitness level, and medical needs. Please be aware that travel with us may involve visiting remote or developing regions, where medical care might not be readily accessible, and medical facilities may not meet the standards of those in your home country. The quality and availability of medical facilities in the regions you visit may vary and we make no guarantees or warranties regarding their availability or standard.
5. All dietary requirements, food allergies, and other medical or physical conditions must be disclosed to us at the time of booking. While we will make reasonable efforts to accommodate these needs, we cannot guarantee that all dietary restrictions, allergies, or other conditions can be fully addressed or accommodated during the trip. Please note that such requests are not part of these terms or the contract between you and us, and we cannot be held liable for any inability to accommodate or fulfill them. Furthermore, we are under no obligation to provide special facilities or arrangements unless explicitly agreed upon in writing.

MEDICAL/ TRAVEL INSURANCE:

1. We recommend purchasing travel insurance for unforeseen events, delayed flights, and/or damage or loss of luggage. We encourage the purchase of medical insurance that covers treatment costs in case of illness. **NOTE: Some pilgrimage trips may include medical insurance in the price (see list of services).**

ITENERARY CHANGES:

1. The program is a framework. Program points may change. By entering into the agreement, you understand and acknowledge that the nature of the trip requires significant flexibility, and you must agree to reasonable changes in the services provided by the agency and its subcontractors. The availability of sites, order of sites and/or days, and number of tour days may be altered to accommodate changes in local conditions and circumstances.
2. No changes to the itinerary are effective unless approved in writing and signed by our authorized representative. No other person than our authorized representative is authorized to cancel, modify the tour arrangements, or make any representation of warranty concerning the tour. If itinerary changes necessitate additional overnights, you will be extra charge. Meals for extra days are not included.
3. You acknowledge and accept that travel requires a high degree of flexibility, and changes to the services provided by us or our subcontractors may be necessary. The itinerary provided for your tour serves only as a general representation of the anticipated activities and is subject to change without notice due to unforeseen circumstances or factors beyond our control. Routes, schedules, itineraries, amenities, and types of transport may also be altered at any time without prior notice for any reason. No reimbursements, discounts, or refunds will be provided for missed or unused services resulting from circumstances beyond our control, including your removal from the tour due to a breach of these terms. Additionally, we shall not be held liable for any death, bodily injury (including emotional distress or injury), illness, damage, delay, or any other loss or detriment to person or property, or for any direct or indirect financial costs incurred. This includes, but is not limited to, incidents arising from acts of God, war or war-like operations, mechanical failures, terrorist activities or threats, civil unrest, labor disputes, government interference, political disturbances, riots, insurrections, fire, extreme weather conditions, public health emergencies (including disease outbreaks, mutations, or variations thereof), or any other cause beyond our reasonable control, whether foreseeable or not. Our agents and service partners are similarly not liable for such occurrences.

ASSUMPTION OF RISK AND RELEASE OF LIABILITY:

1. Acceptance of risk. You acknowledge that the services offered may involve a significant risk to your health and safety. By traveling with us, you acknowledge that you have considered any potential risks to health and safety. You, therefore, assume all such risk and hereby release us from all claims and causes of action arising from any damages, injuries, or death resulting from these risks. You hereby assume responsibility for all such risks and release us from all claims and causes of action arising from any losses, damages, injuries, or death resulting from risks inherent in travel, including adventure travel specifically, visiting foreign or domestic destinations, and participating in adventurous activities such as those included in tour itineraries or otherwise offered by us.
2. You agree to release, waive, discharge, indemnify, hold harmless, and defend us and, our subcontractors, and each of their officers, board members, supervisors, agents, employees, and any private individuals or organizations volunteering services (collectively referred to as the “indemnified parties”) from any and all claims, damages, demands, liabilities, suits, actions, causes of action, losses, or expenses (collectively, the “losses”), arising from or related to your participation in the tour. This includes, but is not limited to, personal injury, property damage, court costs, attorney’s fees, interest and any medical treatment or services provided to you during the tour., regardless of the cause.
3. Furthermore, you expressly agree not to initiate any legal action against us, or any indemnified party, for any illness, injury, death, or other losses resulting from or related to the tour.
4. The client accepts the inherent risks associated with travel, including potential accidents involving air, sea, bicycle, car, or other forms of transportation, as well as incidents occurring in hotels, guesthouses, accommodations, or other lodging facilities. The client understands that the quality of services organized by us or our subcontractors, including accommodations and other services related to the itinerary, may not always be fully within our control, and local conditions. may affect the quality of these services. Accordingly, the client releases us and our subcontractors from any claims or causes of action arising from any damages, loss of enjoyment, inconveniences, or injuries related to the quality of these products or services. We disclaim responsibility for any inaccuracies contained in this document and reserve the right to modify the itinerary or services at any time without incurring penalties. Additionally, we reserve the right to withdraw or refuse to provide any service at our sole discretion.
5. Notice is hereby given that all arrangements made on your behalf are carried out by us under the sole condition that we shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity arising from the actions of any person or, company or individuals involved in executing these arrangements. We accept no liability for any injury, damage, loss, delay, or irregularity that may occur, including, but not limited to, defects in a vehicle (plane, boat, bus, car, van, or any other) mode of transportation), or any other means of conveying travelers. This also applies to detention, delays, or expenses resulting from acts of war, insurrection, terrorist activities, revolts, civil uprisings, military actions, quarantines, strikes, riots, theft, force majeure, civil disturbances, government restrictions or regulations, acts of God, or any other actions by third parties or events beyond our control.

TRANSPORT/ LUGGAGE:

1. The group size determines the type of transport (coach or bus). Seats on a coach or bus are allocated in the order in which they are received. Please be aware of certain luggage restrictions, if any (information available at the office).

AIR TRAVEL/ AIRLINE TICKETS:

1. Air travel: Airline tickets, if required by the tour program, must be paid for no later than 65 days before the departure. The cost of paid airline tickets is non-refundable. The customer may receive a transferable credit with the airline, if the airline’s rules allow it. We do not guarantee the most direct routing to the final destination. Once issued, airline tickets cannot be changed or refunded. air transportation to/from your destination will be in economy class, non-refundable, non-amendable tickets for groups of 10 or more flying together. If you choose to depart from a different city or in any other way deviate your flight, you will be responsible for making your own arrangements and paying associated fees.
2. If you choose to purchase your flight ticket independently, prior notification to the office is required (minimum 90 days) in advance). In cases, you must ensure that your flight schedule aligns with the group’s arrival/ and departure times. You assume full responsibility for all costs associated with flight cancellations or delays including but not limited to, changes to hotel reservations, additional transportation expenses, alterations to internal flights or the cost of additional accommodations for any extra overnight stays necessitated by such changes. By making independent flight arrangements, you release the agency from all liability for any resulting charges or costs. Additionally, a $200 fee will be applied if any changes require the agency to make adjustments to your participation in the tour.
3. At your request, and if permitted by the applicable air operator and at your sole cost, we may change the personal data on your air ticket. We act only as a sales agent for the applicable air operator and the air operator terms and conditions apply to the purchase and use of the air travel ticket. Please consult the air operator’s applicable terms and conditions, including applicable cancellation terms.
4. We are not responsible for changes in air itineraries or flight times and do not provide advice or alerts regarding air travel tickets, flight status or delays. There is no advance seat selection for groups on most airlines. Early check-in is necessary (but not guarantee) to secure seats with travel companions and those with special needs. Due to security measures taken at airports, it is advisable to arrive at the airport 3-4 hours prior to departure time.
5. Basic information for travelers and documents containing flight details will be provided to the client approximately 1—2 weeks before departure. The client may require to pay additional -fees for checked baggage, which is not included in the trip price. The cost of these fees depends on the airline and the segment stage of the journey. Additional fees may also apply to optional services, such as onboard meals, excess baggage, transportation of oversized items, and others. These costs are determined by the airlines and may vary depending on the specific situation.

1. Deviation and air upgrade requests must be submitted in writing at the time of registration and are subject to additional airline fees. Such deviations and upgrades are not always possible due to the group schedule and ticketing timelines. Passengers with air deviations or upgrades will likely not travel with the group and will be responsible for arranging their own transfers. You assume full financial responsibility for any charges resulting from flight cancellations or delays. including, but not limited to, changes to hotel reservations, additional transportation costs, modifications to internal flights or expenses for extra accommodations required due to delays. By proceeding with these arrangements, you release the agency from any liability for the associated charges and costs. Additionally, a $200 fee will be applied if such changes require the agency to make adjustments to your participation in the tour.

TRIP CANCELLATION DUE TO CIRCUMSTANCES BEYOUND OUR CONTROL:

1. We are not responsible for any losses or additional expenses incurred due to delays or changes in flight schedules, issues with hotel reservations, other hotel-related problems, or cancellations or rescheduling of services provided by travel service suppliers. Travel service suppliers include all tour operators, cruise lines, airlines, hotels, bus companies, entertainment, venues, attractions, and any other service providers involved in the operation of the tour. All such losses or expenses shall be the sole responsibility of the passenger. We reserve the right to make changes to the tour itinerary at our discretion and to cancel any tour prior to. Its commencement. If a tour is canceled due to circumstances beyond our control of us, we will provide a refund nonrefundable the full amount paid by the passenger, less non-refundable deposits made to travel service providers and fees for changes in travel services, or provide a credit for future travel value in the amount of all funds payments made by the passenger.
2. Agency is not responsible for any personal belongings left behind, left unsupervised or lost.

IMAGE & MARKETING

1. The agency reserves the right to photograph and/or us record clients in public places during the tour for the purposes of advertising and promoting its services. Without additional consent from clients, we reserve the right to use their name, image, voice, comments, documentation, written materials, and/or biographical information without any time or quantity restrictions for advertising, marketing, promotional, public relations, or educational purposes as deemed appropriate. Note: If you do not wish to be photographed or recorded, please notify us prior to departure. In such cases, we kindly ask you to refrain from participating in group photos.

PARTICIPANT RESPONSIBILITIES AND BEHAVIOR POLICY/ UNUSED SERVICE:

1. During the tour, clients are expected to follow the instructions and recommendations of the guide/tour leader, who acts as an authorized representative of the agency. By booking the trip, you agree to comply with the authority of our representative and strictly adhere to the laws, customs, rules, and regulations of the countries visited. Clients are required to inform agency staff of any medical conditions that could affect other participants on the tour. Any illegal activities or behaviors that pose a threat, cause, distress, or create dissatisfaction for others, may result in immediate termination of your participation without any liability on our part. In such cases, you will not be entitled to any refunds for unused or missed services or expenses incurred due to the termination. Furthermore, you agree that we reserve the right to immediately terminate your participation in the tour for disobedience of our representative’s guidelines or for any violation of these terms and conditions. In such instances, you may receive unused funds and will be sent home at your own expense.

LEGAL STATEMENTS:

1. The agency reserves the right to amend the. terms of the contract at any time. Any changes will take effect 10 days after their publication. After this period, it is considered that the client has accepted the revised terms. Upon the client’s written request, we can provide an updated copy of these terms. Before the start of the trip, the client is required to review the latest available version of the terms
2. Agency reserves the right to use your personal data for marketing purposes by sending SMS and e-mails with the offer of trips organized by agency. We ensure full security when storing personal data in our database. The agency does not share customers’ personal data with other companies or unauthorized persons. You can unsubscribe from the contact list at any time.

TRAVEL TIPS/ PRACTICAL INFORMATION:

1. Information given in brochures or other publications is given in good faith. We shall not be held responsible for any error, omission, or misrepresentation that may appear on any such brochures or publications.

COMPLAINTS & CLAIMS:

1. Any individual needs or concerns should be reported to the tour guide and/or assistant during the trip. If you have any comments after your travel, please send them via email to office@justgotravelgroup.com. We appreciate all of your comments and suggestions. Thank You.
2. Enrollment in payments of deposit and/or acceptance of final documents, vouchers, or tickets shall be deemed consent to these terms. Prices are based on tariffs in effect as of January 1 of this year and are subject to adjustment without notice in the event of any change or currency fluctuation. Except where otherwise stated, we act only as agents for the relevant supplier in securing hotels, transportation, and other travel services, and in no event shall we be liable for failure by any such suppliers to render any transportation, lodging, or other travel service to be provided on the tour.

ACCEPTANCE OF TERMS AND SEVERABILITY:

1. By signing and submitting this registration form, or by making a deposit, you confirm that you have read, understood, and agreed to these terms. This includes, but is not limited to your acceptance of potential price increases that may apply before full payment is received, as well as any potential price adjustments after full payment has been made. Severability: If any term or condition in this agreement is found to be unenforceable, invalid, or void due to legal constraints, public policy, or for any other reason, such a term or condition will be severed or amended as necessary to ensure the enforceability of the remaining terms. All other provisions shall remain valid, binding, and in full effect.

GEST 1 SIGNATURE:.....

GEST 2 SIGNATUTE: .....

DATE: .....